



Fall 2009

Dear Community Members:

We recognize that many of you are anxious to know where we are in the Capital Campaign renovation process.

Capital Campaign Renovations

As announced in the past, we have utilized designated Capital Campaign donations to purchase a new cardiac and intensive care patient monitoring system. This system enhanced cardiac monitoring throughout the hospital and added a state-of-the-art OBIX system in the Nursery. We have also utilized specified grants to purchase a new CT Scanner and to achieve "digital" conversion throughout the Radiology Department. This provides a much more detailed picture for the radiologist. In the past, you either came to our hospital to pick up the large envelope of films or we mailed the package to the requesting physician. Now, you will receive a small disk or we can send it to the requesting physician electronically.

Nothing in health care renovations can be accomplished quickly... Any changes within a healthcare facility require approval by the New York State Department of Health.

Over the past year, we have undergone an arduous process to refine our building plans and cost estimates to assure acceptability to governmental and regulatory organizations, as well as financial institutions. The goal is to achieve a plan that will improve patient care, privacy and convenience that can be accomplished within our financial limits. Multiple Certificate of Need applications are being submitted to the New York State Department of Health (NYSDOH) covering various aspects of the project. These approvals are required before we can begin construction. The timetable for going forward is dependent upon the speed of the NYSDOH approval process.

In addition, we have applied for several grants from the New York State Department of Health. If we receive the additional funding, we will be able to greatly enhance the much-needed renovations to the nursing home and reduce our funding needs for the hospital project. We expect to learn about the grants in early October.

Dress for Success Program

Now that we know the extent of the Capital Campaign projects, areas not targeted for renovations will be refreshed over the next year to create a patient-friendly, professional, up-to-date atmosphere. This is our "*Dress for Success*" program, which is already in progress.

Our Maintenance Department has been busy implementing our "*Dress for Success*" program using budgeted funds from both the hospital and the Board of Supervisors. As you enter the hospital lobby, a new coffee kiosk offers a welcoming atmosphere with the feel of a specialty coffee house. Staff "tasters" gave the coffee a trial run and showed thumbs up for the quality of the coffee and the new look.

WYOMING COUNTY COMMUNITY HEALTH SYSTEM

A Joint Commission (JCAHO) Accredited Facility

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New furniture, carpeting, tile and color schemes have been selected for the outpatient waiting rooms and various hallways. The Emergency Room will be painted and refurnished. The Medical/Surgical unit will receive new corridor flooring and hand rails. A new nurse's station will be created based on input from the nurses who provide care. Hospital patient rooms are also being refurbished. Nursing home rooms are being spruced up and painted to create a more welcoming and home-like environment. Two rooms are being prepared to offer medical respite and hospice services this fall. These renovations will centralize our rehab services and enhance the patient environment.

I know you share our excitement and anticipation of our future upgrades. We will keep you informed of our progress.

Sincerely,

Ronald J. Krawiec
Chief Executive Officer