

**The R-AHEC Thiel Hospitality House
and Learning Center**

R-AHEC is a 501 c (3) not-for-profit organization with a mission to improve health and health care through education. The Thiel Hospitality House and Learning Center is a two-building complex serving the Wyoming County community

The Learning Center has two training rooms and is equipped with state-of-the-art technology allowing for remote training sessions. Several conference rooms make it ideal for local community and health-related group meetings.

A special thanks to the Community Foundation for Greater Buffalo, administrators of the Thiel Trust, for their vision in helping make this dream a reality. Many thanks, also, to all of the community organizations, foundations, and individuals who helped with the cost of furnishings and other donations related to startup and ongoing costs.

For more information, to volunteer or to make a donation, please contact us at 585.786.6275.



Directions

NYS Thruway (I-90) or From the North (Route 19):
Exit at LeRoy (exit #47) and take Route 19 and head south to Warsaw (est. 22 miles). Turn left onto Duncan St. at first stoplight at Wyoming County Community Hospital and follow signs to the R-AHEC Thiel Center

North or South (Route 19):
Take Route 19 to Warsaw and turn onto Duncan St. at the stoplight near the Wyoming County Community Hospital; follow signs to R-AHEC Thiel Center

East or West (Route 20A):
Take Route 20A into Warsaw. At the intersection of Route 20A and Route 19 – take Route 19 North about 1 mile to stoplight at Wyoming County Community Hospital; turn right onto Duncan Street and follow signs to R-AHEC Thiel Center.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA program Discrimination Complaint Form (PDF), found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.

**Western New York Rural
Area Health Education Center
Thiel Hospitality House and
Learning Center**

20 Duncan Street
PO Box 152
Warsaw, NY 14569-0152
Phone: 585.786.6275
Fax: 585.786.6280
TDD: 800.662.1220

www.r-ahec.org

PARTNER: NEW YORK STATE AHEC SYSTEM

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R-AHEC Thiel Hospitality House



Renewing Strength...Restoring Hope

A warm, safe and caring home
welcoming individuals and
families needing a place to
rest during times of
medical crisis

Welcome to the R-AHEC Thiel Hospitality House

Through the generosity of William F. Thiel, a trust was established to address health care needs in Wyoming County. Seed money from the Thiel Trust has evolved into a fourteen-bed Hospitality House for those in need during a health care crisis, and a Learning Center for community use.



The Hospitality House veranda invites you to rest in the warm sunshine overlooking the Warsaw valley.

The Hospitality House is located above and behind the hospital with phone lines located in the lobby area and library, so loved ones are only moments away from someone in crisis at the hospital. The Hospitality House is handicapped accessible, but does not provide patient care. Ambulatory patients must be accompanied by a caregiver or be able to care for themselves.

Individuals or families facing a health care crisis, on-call or visiting medical professionals and others may stay at the Hospitality House. In addition, half the house is committed for use by health professions and medical students willing to do a rural rotation in our county. It is our hope that their experience will lead some of them to return to Wyoming County or choose other local rural communities as their future home, ensuring that the necessary mix of health professionals is available in those communities.

What is Available

Hospitality House services include:

- * Two community suites and two student suites with TV and basic cable. Each suite has two bedrooms, each with two twin size beds, a living area and one bathroom. There is one fully handicapped accessible bathroom.



- * A fully-equipped kitchen and dining room allows guests to prepare and enjoy their own meals.

* There are laundry facilities, a small conference/library room, wireless connectivity throughout the house and common areas for gathering.

- * An airy outside veranda offers a spectacular view of the valley and is just the place for quiet contemplation on a warm sunny day.



Who Can Stay

- * Students on clinical rotations.
- * Family of loved ones in crisis at WCCH or other facility.
- * Health professionals providing services at WCCH (on-call, visiting physicians) in need of temporary lodging.

If you would like to stay at the Hospitality House, please ask for a referral from the hospital. **Call R-AHEC staff for rates and room availability**, but families in crisis will not be refused for inability to pay. Community support helps cover costs. Of course, donations are always welcome.

For arrangements, please call R-AHEC staff at 585.786.6275 Monday through Friday, 9:00 AM to 3:00 PM .

R-AHEC Thiel Hospitality House provides free or significantly reduced cost lodging to families while their loved one receives care in a local hospital or nursing home.

Unlike a hotel, the R-AHEC Thiel Hospitality House has a shared kitchen with all the cooking amenities, common living areas and private bedrooms just like home.