

Wyoming County Community Health System

Wyoming County Community Health System complies with applicable Federal civil rights laws and does not discriminate, exclude people, or treat them differently based on race, color, national origin, age, disability, or sex.

Wyoming County Community Health System provides services to people with disabilities and/or whose primary language is not English so that communication with us can be as effective as possible.

Services include:

- Qualified sign language interpreters
- Written information
- Qualified language interpreters
- Written information in other languages

If you are in need for these services, the Nursing Supervisor can be contacted for assistance.

If you believe that Wyoming County Community Health System has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex you can file a complaint in person, by mail, by fax, or by email to the following:

LuAnne Roberts, Quality/Risk Management Coordinator
400 North Main Street
Warsaw, NY 14569
Phone: 585-786-8940, ext. 4877
Fax: 585-786-1209
Email: lroberts@wcchs.net

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

- **ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-877-274-9745**
- **注意：**如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-877-274-9745**
- **CHÚ Y:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **1-877-274-9745**
- **OBAVJEŠTENJE:** Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite **1-877-274-9745**
- **ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-877-274-9745**
 - م ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-877-274-9745
- **ໂປດຊາບ:** ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ຈຶ່ງມາພົວພັນໃຫ້ທ່ານ. ໂທສ **1-877-274-9745**
- **주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. x-xxx-xxx-xxxx 번으로 전화해 주십시오.
- **ध्यान दें:** यदि आप □□□□ बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। पर कॉल करें। **1-877-274-9745**
- **ATTENTION :** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-877-274-9745**
- **Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-877-274-9745**
- **เรียน:** ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร **1-877-274-9745**
- **PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-877-274-9745**

- ဟ်သုဂ်ဟ်သး- နမုာ်ကတိ၊ ကညီ ကျိာ်အယိ၊ နမန့ာ် ကျိာ်အတိာ်မၤစၤလၢ တလၢာ်ဘျုးလၢာ်စ့၊ နီတမံၤဘၣ်သ့န့ၣ်လီၤ. ကိး
1-877-274-9745
- **ВНИМАНИЕ:** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-877-274-9745**