

Wyoming County Community Health System

1.0 POLICY

WCCHS improves health through caring, discovery, teaching and learning. We provide excellent and compassionate care and responsive service. As we seek to understand and fully meet our patients' current and future needs and expectations, we recognize our responsibility to prudently use the scarce resources entrusted to us. This policy is to ensure compliance with the Emergency Medical Services and Surprise Bills Law placed into effect on March 31, 2015, by New York State, under New York State Public Health Law Section 24.

2.0 PURPOSE

WCCHS will post on their website, according to the Centers for Medicare and Medicaid Services the process for obtaining a list of our current standard charges. WCCHS believes that by having personal interaction with a consumer, they will be given a true representation of costs associated with care being provided. When a price estimate is gathered, WCCHS will include any fees associated with a professional provider that we can reasonably supply. If the consumer does not have health insurance coverage, our Financial Assistance Program will be explained.

3.0 SCOPE

- 3.1 Patient Registration and Admissions.
- 3.2 Cashier Office.
- 3.3 Physician Practices.
- 3.4 Outpatient Therapy.

4.0 PROCEDURE

- 4.1 Patients are given/and or mailed a handout at the time of the appointment or in pre-admission registration materials entitled "Important Information about Paying for Your Care at Wyoming County Community Hospital." This document includes the health care plans the hospital is a participating provider with, a statement that physician services provided in the hospital may not be included in the hospital charges, physicians who provide services in the hospital may or may not participate with the same health care plans, and the patient should check with the physician arranging the services to determine the health care plans in which the physician participates.
- 4.2 Information on employed and participating providers with WCCHS is located on our website. Included in the "Important Information about Paying for Your Care at Wyoming County Community Hospital" document is information on how the patient can find the names of a participating or employed provider.
- 4.3 WCCHS will publish on their website a listing of accepted insurance carriers and all information currently included in the handout "Important Information about Paying for Your Care at Wyoming County Community Hospital."