



Important Information About Paying For Your Care at Wyoming County Community Hospital

WCCHS is a participating provider in many health plan networks. We participate with all the major local health insurance companies such as Excellus, HealthNow, Independent Health, MVP, Univera, United Healthcare, and Fidelis, as well as Medicare and New York State Medicaid, Workers' Compensation, and No Fault. An entire listing of insurers may also be found at www.WCCHS.net. Click on the Patients/Guests tab, then click on Billing Information from the drop down menu, and click on the link for Insurance Carriers. Some health plans use smaller networks for certain products they offer, so it is important to check whether we participate in the specific plan you are covered by. You can always contact your insurance company using the member services phone number found on the back of your insurance card or contact our Business Office at (585) 786-8940 x-4404.

It is also important for you to know that some of the physician services you receive in the hospital may not be included in the hospital's charges. WCCHS contracts with a number of physician groups, such as anesthesiologists, emergency medicine, radiologists, and other specialists, to provide services at the hospital. You are encouraged to contact these groups directly to find out which health plans they participate in. Physicians may bill for their services separately and may or may not participate in the same health plans as the hospital. You can check with the physician arranging your hospital services to determine which plans that physician participates in or contact your insurance company using the member services phone number found on the back of your insurance card or contact our Business Office at (585) 786-8940 x-4404.

In addition, hospitals are required by law to make available information about their standard charges for the items and services they provide. This information is available at www.WCCHS.net or by contacting our Business Office at (585) 786-8940 x-4404.

If you do not have health insurance, you may be eligible for assistance in paying your WCCHS bill. Information about financial assistance is available at Registration or at www.WCCHS.net or our Business Office at (585) 786-8940 x-4411.