

Corporate Compliance Agenda  
November 9, 2021, 10 a.m.  
Thomson Hall/Conference Call Meeting



1. Approval of the minutes July 27, 2021
2. Roll call
3. High Reliability: Safety Concerns?
4. Reminder Corporate Compliance Education Follow-up: Path posted to Corporate Compliance Education is: M:\Department Managers\Regulatory Affairs Meetings\Corporate Compliance.  
Also see Intranet/ Facility Education/Corporate Compliance Education and Annual Recert Packet
5. Our Process WCCH Work Plan: Review issues, OMIG and OIG Work Plans
  - A. Review internal issues, OMIG (Medicaid) and OIG (Medicare) Work Plans.
  - B. Assign risk: High, middle, low risk.
  - C. Consider if our WCCH Work Plan needs to be modified.
6. Committee review and approval of the 2022 Work Plan to be forwarded to the Board of Managers for approval.
7. WCCH 2021 Work Plan Audit Results:
  - A. Accuracy of the Coding/Billing:
    - i. NCB (Nicole Bell) Medical Coding Associates Audits on-going: Random #10
      1. Shannon Klancer/Med Records: Hospital Audit of DRG Assignment
    - ii. Clinic Audits (Deahn, O'Dell, Specialty, Family, Internal Medicine) Healthcare Solutions (1st and 3rd quarter: Family medicine, internal medicine, pediatrics, OB/GYN. 2nd and 4th quarters: ENT, orthopaedic, and surgery)
      1. Brittany Coffta /Clinic Administration
    - iii. Staci Bartz/Clinical Informatics: Provider timely signing of verbal/phone medical orders in the electronic health record.
    - iv. Erica Kilian/PFS: Signing order for change in status timely.
    - v. Erica Kilian/PFS: One- and two-day length of stay for Medicare, Commercial payers. Denials? 2021 OIG resumes audits of short stays (<2 days) on inpatient claims and resumes collections of over payments.
    - vi. Erica Kilian/PFS: Appropriateness of status assignment (Admission vs Observation).
    - vii. Sally Hare/SNF Background Checks for SNF Employees
  - B. Brittany Coffta and Amy Gilbert: Clinic updates. Records transfer, addition of new clinics, future plans. Steering Committee for Primary Care progress.
  - C. Justin Bayliss SNF update: PEPPER Reports for SNF 2021
    - i. Accuracy of the documentation supporting PDPM.
    - ii. PDPM Patient Driven Payment Model (Oct 1, 2019+), new case mix classification system for SNF Medicare Part A. A combination of six payment components derive payment with input from all clinical team members including nursing, rehab and ancillaries.
8. Old Business:

Erica Kilian: Short Stay reviews by NY's QIO Livanta or the RAC. Any probe and educate?
9. 2021 OMIG (Medicaid) recent audit findings:
  - A. Positive Audit Reports: The Brooklyn Hospital Center/Claims for Newborn Medicaid Birth Services and St. Joseph's Hospital Yonkers / Availability of Records for Audit Request.
10. University of Rochester Annual Corporate Compliance Conference, Oct 28, 2021. Representatives from OMIG, NGS Medicare, and Department of Justice of the Western District of NY.
11. Spotlight on Exclusion Checks: Kelsey Holmes, HR Representative.
12. Around the Room
13. Adjournment
14. Next meeting: February 8, 2022.

Mission and Strategic  
Priorities 2022-24



Mission Statement

Strategic Priorities 2022-2024

Our Mission is to provide outstanding healthcare services and have a positive impact on health of our rural community.

